Register online: www.ania-caring.org
Greetings and Welcome to the 2010 ANIA-CARING Annual Nursing Informatics Educational Conference!

As many of our members already know, the merging of ANIA and CARING into a single organization in 2010 is architected to revolutionize and strengthen the commitment to advance our field of nursing informatics. Each organization has a history of advancing our field through communication, education, research, and professional activities. Following this mission, the ANIA-CARING Annual Conference continues to serve as one of our major events toward fostering professional development through education. We are excited to host this year’s conference in Boston, MA, on April 22-24, 2010, and it only seems fitting that we have themed this year’s event as a Re-Evolution in Nursing Informatics. Participants will have opportunities to learn and share ways to “re-evolve” or transform our health care systems. In the spirit of this celebration, we invite all attendees to our ANIA-CARING Board Welcome Reception on Thursday evening and the first official regional membership meeting of the merged organization.

This year’s conference will be held in the incredible Westin Boston Waterfront. New this year will be an optional networking event on Friday, April 23rd, where we expect many to connect with peers from across our community and exchange ideas in an entertaining, historic, and scenic milieu.

This meeting also coincides that with the call for meaningful use of information technology from the U.S. HITECH Act provisions of the American Recovery and Reinvestment Act of 2009. This legislation supports our belief in the critical role of information technology and the role of nursing informatics in the successful creation, selection, deployment, implementation, and evaluation of HIT. Our keynote and special session speakers have been chosen specifically because of their ability to reflect the importance of nursing informatics in these endeavors.

We have again expanded the pre-conference session offerings on April 22nd, by repeating two of last years’ successful sessions and adding new half day sessions. These are significant interactive opportunities to gain additional breadth and depth in core topics, as well as have the chance to meet colleagues through group activities and exercises.

More than 20 continuing nursing education hours are available, and there are four key tracks: Education/Career Development, Innovations in Nursing Informatics, Improving Systems Implementations, and Contributions to Patient Care. We will have supplementary poster sessions and ask all attendees to participate in a peer-judging for our People’s Choice Poster scholarship award. Our exhibitors will showcase the latest developments and allow you time to share and provide feedback on how the industry is meeting your needs.

The ANIA-CARING 2010 Annual Conference is an excellent venue for communicating and connecting with your peers, attending educational events to bring back new knowledge pertinent to your role, discussing the latest research and developments related to our field, as well as fostering your professional development and promoting your involvement as a nursing informatics leader. We look forward to seeing you in Boston!

Poster Presentations – 2 Contact Hours

Over 35 Poster Presentations will be available for viewing and networking. It is exciting to see the work being accomplished across the nation. Please join these individuals as they share their accomplishments and lessons learned.

“People’s Choice Award!” Attendees will have the opportunity to vote for the poster that best represents this year’s theme, and the winning poster will be announced at Saturday’s closing session and awarded with one complimentary registration for the 2011 ANIA-CARING Conference in Las Vegas, Nevada.
010 Writing for Publication Tutorial
Carlene Anteau, MS, RN
Kathleen Kimmell, RN, MHA, FHIMSS
This session is designed to combat common barriers by offering practical knowledge and skills, as well as proven techniques to help informatics professionals author insightful and publishable manuscripts. Informatics professionals are at the cutting edge of transforming health care and of innovations in care delivery using information systems and technology. By helping participants share best practices and accomplishments, the standard of excellence in health care can be elevated worldwide. This workshop begins with practical application of writing theory and concludes with group writing exercises designed to jump-start the writing process. All disciplines are welcome.

8:00 a.m. – 12:00 p.m.  Half-Day Pre-Conference Workshops ~ 3.75 Contact Hours
020 Substantiating Value: Evaluation Tools in HIT Implementation – Questionnaires and Focus Groups
Victoria Bradley, DNP, RN, FHIMMS, CPHIMS
Steve Shaha, PhD, DBA
This session will provide participants with guidance and tools for obtaining quantitative (questionnaire) and qualitative feedback (focus groups) from users of HIT. Participants will gain an appreciation of how feedback loops of information can increase implementation effectiveness, clinician adoption, and achievement of desired outcomes. Acceptance models will be reviewed as a basis for determining survey and focus group topics. Questionnaire examples of clinician acceptance and satisfaction for HIT projects will be provided, along with a review of strengths and limitations of these tools. Focus group techniques are also included as a useful technique to obtain rich information about user likes and dislikes with HIT. Small group work will be used to draft questionnaires on CPOE, barcode medication administration, and documentation that participants can deploy at their sites. Groups will also practice analysis of focus group feedback to uncover meaningful themes to guide current and future implementations. Barriers and strategies to incorporate measurement into implementation project plans will be reviewed.

030 Program Management
Lisa Anne Bove, MSN, RN-BC
Susan M. Houston, MBA, RN-BC, PMP
Join the authors of the book Project Management for Healthcare Informatics (2008) as they discuss the similarities and differences between program and project management. This session is intended for those who are comfortable with the basics of project management and want to build on those skills. Program management focuses on managing the interaction and impact of multiple related projects. Topics to be covered include skills, tools, and tips to successfully manage these associated activities.

1:00 p.m. – 5:00 p.m.  Half-Day Pre-Conference Workshops ~ 3.75 Contact Hours
040 Making Change: Understanding the Team Mindset
Marina Douglas, MS, RN
In the fast-paced world of clinical systems implementation, change is a constant. The impact of change affects projects both from a fiscal as well as a psychological perspective. This workshop is designed for project leaders, project managers, and team leaders to learn and apply the theories of change to clinical systems implementations. Discussion of behavior styles within teams, and the ability to recognize and channel those behaviors impacting project success will be explored. Didactic exercises based on real-world examples and lessons learned will provide participants a supportive environment to apply the content and sharpen their skills.

050 Nursing Informatics Impact on the National HIT Agenda
Rosemary Kennedy, RN, MBA, FAAN
Connie White Delaney, PhD, RN, FAAN, FACMI
Judith J. Warren, PhD, RN, BC, FAAN, FACMI
Three dynamic presenters, with roles at the national policy level, will describe their involvement on the National Committee for Vital and Health Statistics, the HIT Policy Committee, and the HIT Standards Committee. Using their committee work as a backdrop, they will discuss nursing informatics contribution to addressing key HIT policy issues today and going forward. They will pay special attention to identifying the role that ANIA-CARING and other nursing informatics organizations’ members can play. Issues to be covered include the American Reinvestment and Recovery Act, meaningful use, health information exchange, interoperability, and standards.

7:30 p.m. – 9:00 p.m.  Regional Meetings, Dessert, and Welcome Reception

Friday, April 23, 2010
6.0 contact hours
7:00 a.m. – 6:00 p.m.  Registration Open
7:00 a.m. – 8:00 a.m.  Continental Breakfast
8:00 a.m. – 8:15 a.m.  Opening Ceremony and Welcome Address
8:15 a.m. – 9:15 a.m.  Opening Keynote Address
101 A Boston IT Party – International Re-Evolutions in Nursing Informatics
Peter J. Murray, PhD, RN, FBCS CITP
Has nursing informatics truly represented its own nature and objectives as a discipline, or has it always been taxed to respond to developments driven by other disciplines and by political agendas? Can a re-evolution of the discipline contribute to promoting health globally, nationally, and locally? This presentation explores a range of issues and developments – societal, scientific, technological, and health and disease-related – that affect the nature of health and health care, and thus, nursing and informatics, both internationally and in individual countries. It provides an exploration of and raises questions around the future nature of nursing informatics and its relevance to nurses, patients, and people worldwide. Does nursing informatics need a revolution, throwing overboard the dogma of the past 50 years, or an evolution, building on its most successful elements?
9:15 a.m. – 11:00 a.m.  Coffee Break in Exhibit Hall
Exhibits Open/View Posters
11:00 a.m. – 12:00 p.m.  Concurrent Sessions
111 The Nurse Informaticist as Uber Tester: One Head, Many Hats
Terry Lockhart, BSN, RN, MSN
Janet Grennell, RN
More and more health care institutions are installing enterprise-wide clinical information systems. This session will provide knowledge of basic testing principles, and discuss strategies for testing new and updated software prior to implementation, thereby improving patient safety, providing better clinical outcomes, improving overall patient and staff satisfaction, and increasing efficiency. The power of the nurse informaticist in the role of the “Uber Tester” is to understand the big picture, the team approach, and the complexity of the interdependent ecosystem that makes up the health care environment. An effective testing process engages many hats, many strategies, and ongoing collaboration to predict, as closely as possible, the outcomes of new functionality before it is deployed.
The Veterans Health Administration (VHA) has long been a leader in the adoption of electronic health records. VHA is now developing and implementing systems that build on the EHR infrastructure to manage the flow of patients throughout their inpatient facilities. This presentation will describe a nationwide program that provides training, support, and methodologies to enable VA Medical Center staff to study their unique patient flow bottlenecks, identify solutions, and measure their impacts. The organizational change processes that were implemented and the analytic methods used will be described. Lessons learned from VHA’s experience and anticipated next steps will be discussed.

133 Quality Outcomes Data Using a Nursing Terminology
CPC Virginia Saba, EdD, RN, FAAN, FACMI
Luann Whittenburg, MSN, RN-BC, FNP-BC

Today’s clinical information systems will measure quality outcomes and the impact of health care delivery on patient care. This “meaningful use” of electronic health systems will only be achieved within a framework designed for nursing that allows retrieval of atomic-level data concepts into meaningful outcomes analysis. The Clinical Care Classification (CCC) System terminology is the first National Nursing Terminology Standard and represents nursing through coded structured atomic concepts at the smallest and most granular level of actions and interventions. This presentation will provide an overview of the CCC System, which consists of two interrelated nursing terminologies—the CCC of Nursing Diagnoses and Outcomes, and the CCC of Nursing Interventions and Actions classified by Care Components.

2:30 p.m. – 3:40 p.m. Concurrent Sessions
141 Refueling and Retooling the Nurse: How Online Technology Can Be Used to Explore the Educational Need
ECD Christie Griffin-Jones, MBA, BSN, RN

Today’s nurses are challenged with enormous complexities while caring for and meeting the needs of the 21st century patient. Likewise, institutions are also challenged with caring for and meeting the needs of their staff. Health care institutions must be able to provide the necessary tools required for staff to stay abreast, informed, and skilled as they care for today’s patient. Using online technology is the link to help bridge the gap between identifying, analyzing, and evaluating the real versus perceived educational needs of staff. This presentation will explore how administering an Online Educational Needs Assessment Survey has helped a 912 bed tertiary teaching hospital uncover the true educational needs of their nurses. The learner will be able to utilize online technology to construct and administer a customized Needs Assessment Survey, interpret the results, and develop an action plan.

Register online at www.ania-caring.org
The implementation of an EMR system represents a significant investment in organizational time and resources. However, the initial introduction of health information technology into a hospital is very likely to decrease staff productivity and create organizational turbulence. The costs of training health care staff during the implementation of an EMR system include staff time away from patient care, design and development of the training program, and other related training costs. A well-planned and executed EMR training plan can help minimize the impact of the EMR implementation on the nursing staff, potentially reducing costs associated with decreased productivity, patient safety risks, and non-productive nursing time. Coupled with the real-life training experiences of a mid-sized hospital, these new study results will provide insight into how to create successful and cost-effective EMR training for nurses.

As an industry, health care IT faces unprecedented change. We’re not entirely sure where that change will take us, but we know it’s coming. We also know only some of us are ready for it. This presentation will provoke thought and suggestion for what is needed to achieve high performance health care in order to succeed in future health care delivery.

Incorporating evidence into practice is critical in delivering safe, high-quality care in any organization. Incorporating evidence and standardizing practice at a system level requires vision, strong leadership, and partnering with a clinical decision support content vendor. Ascension Health is the nation’s largest Catholic and nonprofit health system and is composed of many acute care hospitals. Ascension Health’s Clinical Foundation Suite (CFS) project unites IT and clinical leadership in pursuing the development of an electronic health record. Goals and outcomes from this project will be shared during this informative session.

The period of time spent implementing a clinical information system (CIS) may at times feel like a battle. At the outset of implementation, initial goals are intended to be revolutionary. Typically, once an implementation is completed, the “armies” of the project team retreat to their home bases, and the battle is considered finished. However, as in any battle, how the immediate post-war period is spent determines how well the peace is sustained. This presentation will focus on lessons learned from providing feedback to clinicians while they cared for their patients, letting them know what “best practice” components of care were already accomplished and which were outstanding.

As an industry, health care IT faces unprecedented change. We’re not entirely sure where that change will take us, but we know it’s coming. We also know only some of us are ready for it. This presentation will provoke thought and suggestion for what is needed to achieve high performance health care in order to succeed in future health care delivery.

Incorporating evidence into practice is critical in delivering safe, high-quality care in any organization. Incorporating evidence and standardizing practice at a system level requires vision, strong leadership, and partnering with a clinical decision support content vendor. Ascension Health is the nation’s largest Catholic and nonprofit health system and is composed of many acute care hospitals. Ascension Health’s Clinical Foundation Suite (CFS) project unites IT and clinical leadership in pursuing the development of an electronic health record. Goals and outcomes from this project will be shared during this informative session.
In studies of evidence-based practice (EBP) utilization, nurses cite the most frequent barrier to using research in practice as the inability to locate and understand findings relevant to their clinical interests. Journal clubs are often proposed to make evidence more available, suggesting group discussions of studies promote critical appraisal skills, and many hospitals view nursing journal clubs as an asset for Magnet status. However, lack of time, inflexible schedules, shift conflicts, patient obligations, and off-site clinical locations hinder many journal clubs from being launched. A literature review identified a variety of mechanisms for computer-mediated virtual journal clubs. Customizing of the SharePoint template enabled a platform to discuss the review of EBP skills, organize locations of key features, facilitate use of supplemental resources, announce events, and post current studies. Past discussions could also be archived. Screen shots and participant comments will demonstrate its use.

The Institute of Medicine's recommendation to improve safety includes the use of information technology to automate medication delivery systems, collect patient clinical data, and provide clinical decision support. These features are key components of electronic health records (EHRs) and add incentive for hospitals to adopt EHR systems. As a result, all health care agencies are expected to have EHRs in place in the near future to ensure safety and better documentation of care. The EHR may enhance the safety, quality, and patient-centeredness of care, but what impact has it had on our nurse care providers practice? Results of a current study describing the impact of technology in nursing practice and potential modifications will be presented.

Information technologies, such as portable computers, have the potential to make research evidence accessible at times of decision making. This study evaluated an Ontario Ministry of Health and Long-Term Care initiative that provided nurses with personal digital assistants (PDAs) to increase their access to research evidence to support quality patient care. Objectives of the initiative were: 1) describe organizational context variables (leadership, culture, information sharing processes) that influence use patterns, 2) examine individual nurse factors (demographics, attitudes, problem solving, burnout) that influence use patterns, and 3) examine the interaction among these variables in explaining variation in the use of PDAs to access information resources, perceived satisfaction with the information resources, and job satisfaction. Results of this study will provide valuable information about the critical success factors that support diffusion of technology, evidence-based practice, and workplace learning through e-resources.

Automation makes it possible for nurse informaticists to create innovative ways to enhance communication and resolve critical issues. Communication with patients and family is increasingly vital in our multifaceted health care environment. Development and implementation of an electronic health record (EHR) adds complexities to this issue. This presentation will describe innovative tools developed by one hospital utilizing the EHR to enhance communication, improve workflow, and aid in decision support at the point of care. Ways to create a daily report regarding the plan of care to provide to patients and families, combine computer physician order entry and clinical documentation to create a handoff report for ancillary departments, and resolve difficult regulatory compliance issues after studying nursing workflow and analyzing the potential of automation will be explored.
2:15 p.m. – 3:15 p.m.  Concurrent Sessions

231  Nursing Informatics Competencies: Evolving the Role of NI in EHR Today's Health Care EMR Environment
Rhonda Struck, MS, BSN, RN

To evolve the nursing informatics (NI) role development, the UWHC NI department developed a “functional practice” model during a team retreat. The UWHC Nursing Informatics Functional Practice Model visually maps the functional areas outlined in the NI scope and standards to Maslow's Hierarchy of Needs and translates theory into action. The UWHC NI competencies have widespread implications for the development, evolution and understanding of nursing informatics practice as a whole, and this session will highlight the efforts of this team initiative.

232  Implementing an Electronic Acuity System Utilizing Synergy
ISI  Patient Characteristics
Kathy Topp, MSM, BSN, RN-BC

Learn how Tri-City Medical Center implemented the Cerner Professional Judgment Acuity Model, which drives staffing based on prospective patient needs. Tri-City Medical Center cross referenced patient care attributes to acuity levels using the AACN Synergy Model for Patient Care. This innovative approach allows nurses to better match patients’ characteristics and needs to nursing competencies. Utilization of an online staff assignment module with integration to a staffing needs calculator helps shift supervisors more effectively manage staffing budgets and workforce requirements. An inter-rater validation process was integrated into the workflow of the shift supervisor to ensure ongoing validation of nursing staff’s acuity assignments.

233  Making it happen! Informatics at Work: Use Model for Documentation and Data to Drive
CPC  Documentation Prompts and Data to Drive
Cheryl Howington, RN-BC

In 2009, Athens Regional Medical Center, located in the Northeast Georgia community of Athens, set forth to increase its baby-friendly care for mothers and normal newborns as suggested and reported by the CDC’s NPINC guidelines. This presentation will review the process of initiating change through the use of the perinatal information system, review one example of change of how one hospital’s desire to become more baby-friendly, review the CDC’s NPINC survey, review the areas in the system that prompted nurses to be more compliant in desired behavior, and review data and reporting tools from the information system showing an increase in compliance and changed behavior.

234  Leading the Way to a Safer, More Efficient, and Integrated Specimen Collection Process
INI  Specimen Collection Process
Jonathan Gecomo, BSN, RN, CVRN II
Jessica Parsons, BSN, RN

One of the most critical steps in quality patient care is accurate specimen identification. This is in line with the number-one national patient safety goal of The Joint Commission in improving the accuracy of patient identification. Accurate specimen identification is a challenge in all hospitals; most mistakes are a result of human error occurring before the specimen reaches the laboratory, and can lead to treatment of wrong patient for the wrong disease and worst case scenario, death. In a hospital where nurses and patient care assistants are responsible for drawing specimen, a new system was implemented to positively identify patient and specimen information, and it works seamlessly with the current laboratory information system, which will be highlighted during this session.

3:15 p.m. – 3:30 p.m.  Coffee Break

3:30 p.m. – 4:30 p.m.  Closing General Session

241  Re-Evolution of Quality Measurement Through Informatics
Rosemary Kennedy, RN, MBA, FAAN

Quality measurement that is patient-centric, longitudinal, and automated is an essential component of meaningful use. This requires the development of standardized quality data sets and workflows that enable automation of quality measures through electronic health records. This session will explore national priorities and goals related to meaningful use of electronic health record (EHR) data for purposes of quality measurement and performance improvement. The presenter will review requirements necessary to enable automated quality measurement as a byproduct of EHR data capture. Examples showing how standardized quality data sets can enable the power of the EHR in quality measurement will be presented.

General Information

Hotel Information
Westin Boston Waterfront
425 Summer Street
Boston, MA 02210
Phone: 617-532-4600

The Westin Boston Waterfront is the official hotel for the ANIA-CARING Conference. This hotel offers its guests all the finest amenities, and each room has a Heavenly Bed and Heavenly Shower. There is also a beautiful indoor swimming pool and a state-of-the-art health club with the WestinWORKOUT®.

A block of rooms has been secured at a special rate of $193 single/double plus tax, currently 14%. To receive the conference rate, make your reservation by calling 617-532-4600. Refer to the ANIA-CARING Annual Conference to receive the discounted hotel rate. Reservations made after March 24, 2010, will be subject to space and rate availability.

Weather
The weather will still be a little chilly in Boston in April. The temperature should reach about 50°F during the day but will probably drop to about 35° F in the evenings, so if you plan to explore the city at night, be sure to pack your hat and gloves.

Airport Information
The hotel is located 3 miles from Logan International Airport. Cab fares average $25 to $30 one way. Boston also offers a great subway system called the T, and the Silver Line runs to the hotel, dropping you off about one block from the hotel. You can board the T at the airport for $2.00 one way.

Airline Information
American Airlines has been designated as the official carrier for the conference. Visit www.aa.com to make your reservations and refer to code 7140AV. You may also call American’s Meeting Services Desk at 800-433-1790, but please be aware that there is a $10 ticketing charge for reservations made via phone.

Car Rental
AVIS has been contracted for car rental service during the time of the conference. Please call 1-800-331-1600 or make your reservations online directly through the Web site and refer to the AWD code J818543.

Parking
Valet parking is available for a rate of $41 per day and self parking is available for a rate of $31 per day. Both have in and out access. Prices are subject to change.

City Highlights
Boston is a city full of history. Because of its prevalent harbor, it became the primary shipping port during colonial times. Around almost every corner in Boston, you can find a piece of history. Boston also offers many sights to enjoy, such as the Paul Revere House, Faneuil Hall, Boston Common, and Public Gardens – which are most famous for their swan boats. To see all these sights and many more in a matter of hours, be sure to check out the Freedom Trail, which is a walking tour of the city’s most famous landmarks all connected by a red line. Information is available at www.freedomtrail.org

Discounted Member Rates
To receive the discounted conference rate, you must be a current member of ANIA-CARING.
ANIA-CARING 2010 Annual Conference Registration Form
Westin Boston Waterfront • Boston, MA • April 22-24, 2010
Please clearly print your name as you would like it to appear on your badge.

Name__________________________________________________
Credentials ____________________________________________
Job Title ______________________________________________
Employer ______________________________________________

Mailing Address □ Home □ Work
_______________________________________________________
_______________________________________________________
City/State/Zip __________________________________________

E-mail Address ________________________________________
(E-mail is mandatory to receive your receipt/confirmation information; and to be used to login for Contact Hours)

Daytime Phone □ Work □ Home □ Cell □

To register at the member rate, we will verify that you are a current member of ANIA-CARING (check one).
□ Yes, I am a member □ No, I am not a member

Three Ways to Register
 ONLINE at www.ania-caring.org
 FAX with credit card information to: 856-218-0557
 MAIL with payment to:
 ANIA-CARING Annual Conference Registration
 Anthony J. Jannetti, Inc.
 East Holly Avenue/Box 56
 Pitman, NJ 08071-0056

For registration questions: ania-caringregistration@ajj.com

Registration Fees (Full payment must accompany registration.)

<table>
<thead>
<tr>
<th></th>
<th>Rec’d by 3/19</th>
<th>Rec’d after 3/19</th>
<th>Amt Enclosed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Annual Conference</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member registration</td>
<td>$395</td>
<td>$450</td>
<td>$</td>
</tr>
<tr>
<td>Non-member registration</td>
<td>$465</td>
<td>$490</td>
<td>$</td>
</tr>
<tr>
<td><strong>One-Day Registration</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Choose one:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member registration</td>
<td>$245</td>
<td>$255</td>
<td>$</td>
</tr>
<tr>
<td>Non-member registration</td>
<td>$270</td>
<td>$300</td>
<td>$</td>
</tr>
<tr>
<td><strong>Pre-Conference Sessions</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>– April 22, 2010</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>010</td>
<td>$175</td>
<td>$195</td>
<td>$</td>
</tr>
<tr>
<td>020</td>
<td>$95</td>
<td>$110</td>
<td>$</td>
</tr>
<tr>
<td>030</td>
<td>$95</td>
<td>$110</td>
<td>$</td>
</tr>
<tr>
<td>040</td>
<td>$95</td>
<td>$110</td>
<td>$</td>
</tr>
<tr>
<td>050</td>
<td>$95</td>
<td>$110</td>
<td>$</td>
</tr>
<tr>
<td><strong>Yes, I will attend the welcome reception:</strong></td>
<td>no charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Yes! I want to join ANIA-CARING and register at the member rates:</strong></td>
<td>$40</td>
<td>BXA</td>
<td></td>
</tr>
<tr>
<td><strong>Total Amount Enclosed:</strong></td>
<td></td>
<td></td>
<td>$</td>
</tr>
</tbody>
</table>

□ Check or money order enclosed (payable in U.S. funds to ANIA-CARING 2010 Conference)
 □ MasterCard □ VISA □ AmExp

Credit Card No.: ____________________________
Exp. Date: ____________________________
Security Code: ____________________________

*The Security Code is the last 3 digits on the signature strip on the back of MasterCard and Visa, and the 4-digit number on the front right of the AmEx card.

Signature: ____________________________

Name of Card Holder (please print): ____________________________

Please write in your 1st and 2nd choices for Concurrent Sessions.

<table>
<thead>
<tr>
<th>Friday, April 23, 2010</th>
<th>1st</th>
<th>2nd</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concurrent Session 1</td>
<td>111</td>
<td>112</td>
</tr>
<tr>
<td>ANIA-CARING Membership Luncheon</td>
<td>121</td>
<td></td>
</tr>
<tr>
<td>Concurrent Session 2</td>
<td>131</td>
<td>132</td>
</tr>
<tr>
<td>Concurrent Session 3</td>
<td>141</td>
<td>142</td>
</tr>
<tr>
<td>Concurrent Session 4</td>
<td>151</td>
<td>152</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Saturday, April 24, 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concurrent Session 5</td>
</tr>
<tr>
<td>Concurrent Session 6</td>
</tr>
<tr>
<td>Concurrent Session 7</td>
</tr>
</tbody>
</table>